

UPL URBAN DALE PUBLIC LIBRARY Annual Report
 FY 2020: July 1, 2019 - June 30, 2020

53,978
Library
 Cardholders

495,465
 Items
 Checked
 Out

111,017
PATRON
 VISITS

195,440
 Visits to our website
WWW.URBAN DALELIBRARY.ORG

553 Total
 Programs

Total Program
 Attendance
14,617

19,239
 Reference
 Questions
 Answered

**Notary
 Services**
376

35,615
 Database
 Uses
In-Library and
 Remote Access

19,462
 Computer
 Uses

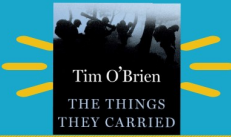
**New
 Material
 Added**
9,812

238,353
 Number of Items
 in the Collection

Annual Reading Challenges
 January 1, 2020 - December 31, 2020

All Urbandale Reads
 2020 Selection

148



Attended
 8 Book Discussions
 & Related Programs
 Drawing participants
 from at least 5 states!

872 Reading Challenge
 Participants in our
 Winter, Spring, Summer, & Read
 Woke From Home Challenges

72
 New Participants

28 Children made it
 to the halfway
 point (500 books)
19 Children met
 the 1,000 books
 goal this year!

COVID-19 Service Statistics
 March 17, 2020 - December 31, 2020

20,430
 Curbside
 Pickup Requests

100 Digital
 Library
 Cards

380
 Virtual
 Programs

3,453
 Attendees
 participated
 from home